

Fabio Passos

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Linkedin - <https://www.linkedin.com/in/passosfabio/>

SUMMARY OF QUALIFICATIONS

- Languages - Native in Portuguese and advanced level English, Spanish, and Italian;
- Solid experience in managing customer support operations;
- 20 years of teaching experience in Management and Hospitality;
- 7 years of experience as a Property Manager and Concierge.

Main Professional Experiences

University of Georgia – Athens/USA

Portuguese and Spanish Teaching Assistant - From August 2025 - ongoing
Teach and lead classes for SPAN 1001 (Elementary Spanish) and PORT 2001 (Intermediate Portuguese), supporting students in developing speaking, listening, reading, and writing skills. Grade assignments, quizzes, and exams, providing constructive feedback to students. Hold regular office hours to offer individualized academic support.

Universidade Federal Fluminense - UFF - Niterói/Brazil

Lecturer in Graduate Programs (Tourism and Hospitality) - From August 2017 - ongoing

Teaches Entrepreneurship and Business Planning in graduate programs focused on Tourism, Hospitality, and Events. Former Visiting and Substitute Professor (2017–2019) in Tourism and Hospitality undergraduate programs, teaching courses in Gastronomy and Special Events, Nautical and Cruise Hospitality, Tourism Business Planning, Food & Beverage Service, and Introduction to Food and Beverage. Also serves on thesis committees and supervises undergraduate capstone projects.

FIRJAN – Rio de Janeiro/Brazil

Innovation Specialist - From May to December 2024

Provide personalized mentorship and consultancy to selected entrepreneurs in a tourism incubator, helping them develop their ideas. Monitor project progress, offering continuous feedback and adjusting strategies as needed.

Education

M.A. in Spanish – UGA - August 2025 - ongoing

Intensive English Program - UGA - December 2023

M.A. in Business Administration – Unigranrio - March 2017

MBA in Education - Cândido Mendes University - December 2018

MBA in Marketing - Cândido Mendes University - December 2005

B.A. in Tourism – UniverCidade University - December 2004

Other courses / knowledge

Microsoft Office and Google Workspace.